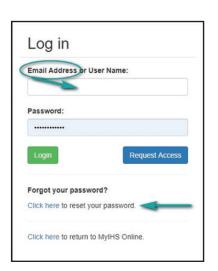


PROVIDER PORTAL USER GUIDE Revised March 2020

Logging In

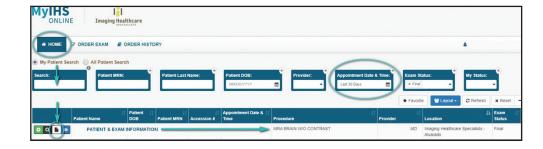
- URL: myihsonline.com/images
- Enter Username: Your Email will be your User Name
- Enter Password: Passwords are case sensitive
 - *Changing your Password:
 - 1. Choose "Profile" from Name Dropdown at Top Right
 - 2. Choose "Security Settings" tab and choose "Click to Change" Password



The Basics

View Reports

- 1. Go to 📅 Home Page
- 2. Enter Patient Last, First Name
- Click on to Open and View Report



4. "Appointment Date & Time" default is "Last 30 Days". Worklist displays patient exam history for all "Exam Statuses" specific to the date range shown. Click on the calendar icon to adjust date range.

USER HINT:

Choosing the pre-defined calendar option of "All Faraway", displays patient exam history, with IHS, for all time – up to 10 years.

Print Reports

- 1. Open/View Report
- 2. Choose "Print Results"

Report				
Patient Information		Exam Results		
Name:				
DOB:				
Home:				
Cell:			Encinitas – E 477 N. EL CA	
Work:			ENCINITAS (760.452.7150	
Exam:	NM BRAIN STRIATAL SPECT IMAGING (DaT SCAN)	Imaging Healthcare	700.452.7150	
Date of Service:		Your Partner in Health - For Every Imaging Need	Online results, i at: imaginghea	
	al Notes	Patient Name: Exam Date:	DOB: LD#:	
Unread	Read Pending		Send Results	Print Results
Officad Read Perioling		PROCESSING PROCESSING (DATE OF THE PROCESSING PROCESSIN	r scan)	

Order Exams

- 1. Choose "ORDER EXAM"
- 2. Search for Your Patient
 - A. If You See Your Patient
 - Verify Patient Name and DOB
 - Choose to Order Exam
 - B. If You Don't See Your Patient
 - Choose "Create New Patient"
 - Enter all "Required" Fields
- 3. Choose Referring Provider
- 4. Enter Insurance Plan, Member ID and Authorization
- 5. Exam Selection (Choose Exam Ordered by Provider)
- 6. Enter Diagnosis or ICD-10
- 7. Enter any Special Instructions we need to know. (Examples: Patient requires assist/wheelchair; Focus attention to L4-5)

ORDER EXAM

TEST, TAMI

TEST, TAM

TEST TAMIS

TEST, TAMI2

0

ords per page: 5

ORDER HISTORY

Pt Search Reg: Enter FIRST Name AND DOB. If no match; Then choose "Create New

3/3/1993 /858)658-6540

11/29/1985 (111)111-1111

11/20/1980 (111)111-1111

11/25/1959 (619) 990-4997 (619) 990-4997

11/25/1959 (858)658-6500

- 8. "SUBMIT" Order
- * STAT EXAM Submit order and call IHS to ensure expedited scheduling for urgent exams.

Review Exam Status

- 1. Go to 📅 Home Tab
- 2. View "Exam Status" Column for current status of any patient



Search Types

MY PATIENT SEARCH

- Screen Defaults to "My Patient Search" on Log in Patients displayed represent those referred by you or your practice
- Four Search Options: BEST OPTION: Search: LASTNAME, FIRST
- Limit Patient Search to "Your Patients" by Choosing Your Name in "Provider" Drop Down Filter

ALL PATIENT SEARCH

• "Break Glass" Feature removes the "practice limitation" and allows users to search patient exams by "all" referrers

Breaking Glass



Search Filters Defined



SEARCH

Patient search field (LAST, FIRST)

PATIENT DOB

Recommended use for common last names to narrow search

PROVIDER

- A. **Blank:** Populates all patients associated to any Provider within that Practice
- B. Specified Provider: Limits patient search to only providers listed

MY STATUS

Managed by Provider in "Report View" Window (UnRead or Read is not relevant to final report status)

APPOINTMENT DATE AND TIME

- A. Patient/Exam will populate for the Date Range identified
- B. Use Calendar icon to adjust date range

EXAM STATUS

Describes status of a specific patient exam by:

- A. Scheduled: Exam is scheduled
- B. Canceled: Exam was Canceled
- C. **Addendum:** Exam has an Addendum to Original Report Exam is Complete
- D. **Final:** A Final Report has been issued to Exam Exam is Complete

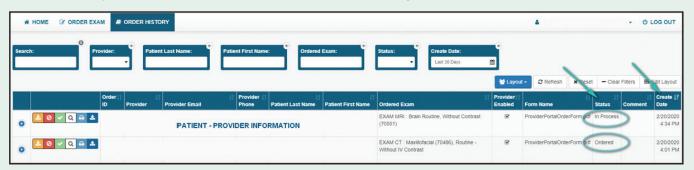
SORT COLUMNS 11

Each column heading allows user to Sort Query (A-Z) and (Z-A) by clicking Column Heading



Order History

Provides Complete View of ALL Online Orders Submitted by this Provider



STATUS

A. In Process: Exam is ORDERED and NOT Scheduled

B. **Scheduled:** Exam has been Scheduled C. **Canceled:** Exam has been Canceled

CREATE DATE

Reflects the date online order was submitted

View, Print & Download Images

Viewing Images

- 1. Q View all historical exams associated to this patient
- 2. View Images from HOME tab by choosing "Image Icon"
- 3. "Thumbnail" images across top margin represent First Image of each "Series" performed for this study
- 4. Drag/Drop Thumbnails to viewer screen windows below
- 5. "Double-Click" in any field to expand series to "Full Screen"
- 6. Use Mouse to Scroll through any image series
- 7. "Right Click" for Quick Tool Use options

Viewing Report In Image Viewer

- 1. Report presents as a Thumbnail IMAGE
- 2. To View, Drag/Drop Report Image to Full Screen to View



Printing Images

- Choose "Print" Tool at top of image viewer page to open Print Options
- 2. Identify desired image(s) noted in Series Layouts

PRINT SIZE DEFINED

The left column contains links to each series image in the study.

"FIT to PAGE" and "FULL SIZE"

Presentation: One screen pixel for every image pixel.

(Full Size should be used when a specific

DPI is required for printing.)

"TRUE SIZE"

Presentation: 1" on the screen or paper equals 1" in the geometry of the patient.

RECOMMENDED PRINT SIZE

REPORTS - "Fit to Page"

IMAGES - "Full Size"

Downloading Images

- 1. Search and open desired Patient Study
- 2. Choose "DOWNLOAD" Tool and "Study"
- 3. Choose "SAVE" to begin download and wait to complete (This can take several minutes.)
- 4. Open "DOWNLOADS" Folder
- "Right Click" on Patient Folder and Choose, "EXTRACT ALL"
- 6. When completed, Double Click, "VIEWER" to open image files

